

How to Navigate Our Updated Provider Finder®

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The Provider Finder tool is available on the Blue Cross and Blue Shield of Illinois (BCBSIL) website. Provider Finder improves search results so that our members can easily find in-network physicians, specialists and other health care providers.

It's important for you to review your own information and to help direct our members to other in-network providers. Below is a step-by-step guide to help you navigate the Provider Finder.

1. Use this [link](#) from our provider website
2. Select the "Search All Providers" link in the "Are You Shopping? Find a Provider by Name or Location" section. (Please encourage members to choose "Search In-Network Providers." This will lead them through a series of prompts to help focus results.)

To check your own information for accuracy, enter your name and your location. Then in the search results, select your name to view your record, which will include the BCBSIL group and retail networks with which you are contracted.

To search for other providers who are in-network for a one of your patients, go back to the "Find a Doctor or Hospital" screen, then:

- Enter a provider's name and location in the "Search All Providers" link in the "Are You Shopping? Find a Provider by Name or Location" section. Then select "Find a Doctor or Hospital" at the bottom of the page.
- Or**
- Enter the location information then choose "More Search Options" to reveal other search options. Choose a provider type or a specialty from the dropdown box. Then select "Find a Doctor or Hospital" at the bottom of the page.

Note: If you are looking for an in-network provider for BCBSIL Medicare/Medicaid members, go back to the "Find a Doctor or Hospital" screen and choose the member's Medicare/Medicaid network in the "Helpful Links" section.

Help us continue to help our members find you. If you find discrepancies when checking your own information on the Provider Finder, please submit a request to make the necessary changes. Visit [Update Your Information page](#) for help.